Along with your new hot tub or sauna you are entitled to all of these benefits

Peace of Mind Guarantee

Money-Back Guarantee

This simply means that if you change your mind about your new hot tub or sauna within 30 days of installation, you can get back what you paid for it in it's like new condition except for a 10% restocking charge. Special delivery and installation related costs are extra.

Model-Switch Guarantee

If you decide you'd prefer another model within 30 days, Olympic Hot Tub Company will let you exchange your like-new purchase for your new choice. We'll switch them out at the same time for the difference in price plus a 10% restocking fee. Special delivery and installation-related costs are extra.

Deposit Guarantee

Your money down guarantees the price of the new model hot tub or sauna you selected for up to 90 days from the purchase date, and if you change your mind during that time you get your money back or can switch to another model.

Free Set-Up and Delivery Guarantee

Full-service deliveries for most hot tub and sauna models are free within our Puget Sound service area. We don't drop your purchase in the driveway – we set it up where you want it, show you how to operate and maintain it, and clean up after ourselves. If the delivery is outside the area or requires additional crew, electrical contracting or use of a crane, those costs are extra.

Like It Better Over There? Guarantee

If you find a better place on your property for the hot tub within one year from date of installation, we'll move it for you once at no extra charge for a standard installation.

We Sell It, We Fix It Guarantee

Olympic Hot Tub Company's own factory-trained Service Technicians, not some stranger, will perform all warranty work for you the original owner on your Finnleo Sauna, Hot Spring, Hot Spot, FreeFlow Spa or any other Watkins Mfg. hot tub or spa sold by us thus fulfilling the manufacturer's specific warranty conditions, if you live in our Puget Sound delivery area.

Energy-Efficient Guarantee

Our Energy Smart® Hot Spring hot tubs have been repeatedly tested by the nation's leading independent testing laboratory to verify that they are in fact the most energy efficient made. We have the numbers to prove it. When you own a Hot Spring, you own the most efficient hot tub. Period.

My Personal Guarantee

This Peace of Mind Guarantee is my personal promise to you. I know you bought a hot tub or sauna to relax, and I want you to enjoy it totally. Bringing you the best in relaxation is my business. Your enjoyment of your new hot tub or sauna is my number one goal.

Alice Cunningham Owner and Founder since 1977, Olympic Hot Tub Company



